

COVID-19 Update: Pool & Spa maintenance is considered essential to public health since proper filtration and sanitation are necessary to safeguard bodies of water against waterborne illness and infectious diseases. Del Rancho Pools is here to serve and support you as usual, with the following modifications:

Retail Store – Rear Door Drop-off & Pick-Up Only

Mon-Sat 9:00-4:00. Please call ahead to place & pay for your order. The order will be ready for pick up with your name and receipt taped to it.

Del Rancho Pools - 760-753-6369

- Store staff are here to answer any questions, swap out chlorine and acid cases, process orders, and conduct water tests.
- Payments for store purchases can be made over the phone with a credit card. No cash or check payments will be accepted at this time.
- There is designated parking at our back door, which is accessible from the service drive that encircles the rear of the retail center. Driveway entries are off both Encinitas Blvd. (just west of McDonalds) and El Camino Real (south of Spouts).

Service & Repair Operation

- We are operating with our full service and repair staff, who have been trained in social distancing and will make their best efforts to comply while working outdoors.
- We will not be providing service or repair requests that require entry into the house at this time.

Remodeling & Construction

- Although our design center is closed, we are offering design services remotely so you can utilize your time while at home to get a head start on your remodeling or construction projects.
- We utilize a 3D CAD program to design your backyard oasis. Plans and proposals with budgets can be emailed for your review.
- Agency approvals and permits are being processed and approved at this time.

Thank you so much for your understanding and cooperation. We appreciate your continued business and support as we work through this difficult time together. If you have any questions, please don't hesitate to call or email us at delranchopools@gmail.com.

Note: CDC guidance states: "There is no evidence that COVID-19 can be spread to humans through the use of pools and hot tubs. Proper operation, maintenance, and disinfection (e.g. with chlorine and bromine) of pools and hot tubs should remove or inactivate the virus that causes COVID-19"